



Southwest Ontario
Aboriginal Health
Access Centre

SOUTHWEST ONTARIO ABORIGINAL HEALTH ACCESS CENTRE

Transitional Case Manager(s) (2)

Status: 1 x Full-Time (35 hours/week) and 1 x Part-time (17.5 hours/ week)

Location: Owen Sound, ON

Posting Date: August 16, 2019

Southwest Ontario Aboriginal Health Access Centre (SOAHAC) is a diverse, dynamic, multiservice Indigenous health and wellness agency. We strive to provide quality, wholistic health services by sharing and promoting traditional and western health practices to enable people to live in a more balanced state of well-being. The Centre provides services to Indigenous people including those who live on and off reserve, status, non-status, Inuit, and Metis within the Grey Bruce region. SOAHAC has a mandate of ensuring that health services are accessible, of high quality, and are culturally appropriate. We are also mandated to build health care capacity within Indigenous communities. Currently, we are seeking the services of a **Transitional Case Manager** to join our interdisciplinary staff team to work at our **Owen Sound site**.

The Role: The Transitional Case Manager will provide wholistic and professional interim support and case management to people identified as in urgent need of interim supports. Services will include care planning and case management, treatment planning, coordination of services and referral for FNIM individuals (children, youth, adults, and elderly) identified as urgent and/or in transition between services.

Reporting to the Integrated Care Manager in Owen Sound, the Transitional Case Manager is responsible for:

Responsibilities:

- Provide interim case management, support, care planning, treatment planning, service coordination, and referral for FNIM individuals and families
- Accept referrals from Primary Health Care Providers, Community Agencies, Justice, Mental Health Professionals, Traditional Healers and Hospitals
- Conduct appropriate screening and assessment of individuals and identify needs such as, housing support, physical/ mental health needs, financial, employment, crisis management, etc.
- Provide short term counselling in the areas of: substance abuse, grief, crisis intervention, mental health, trauma, and another other presenting issues
- Generate and document a client case management plan and evaluate progress
- Case conference as needed
- Work with the Integrated Care Manager and other SOAHAC service providers to provide input on program planning and delivery
- Monitoring, evaluation and follow-up/referrals as required
- Document all client contacts and ensure all client information is kept confidential at all times
- Maintain close collaborative working relationships with other allied health professionals

Requirements:

- Masters degree in social work or other relevant field, or combined equivalent experience and education
- Certification in addictions and substance abuse is an asset
- 3 years' experience working with case management, addictions counselling, mental health counselling, crisis intervention counselling
- 3 years' experience working with FNMI individuals and communities
- Professional membership and/or Registration in the Ontario College of Social Workers and Social Service Workers
- Knowledge of culture and local Indigenous communities
- Ability to adhere to ethical practices
- Strong organizational skills with the ability to work effectively and independently
- Excellent communication skills
- Strong attention to detail with excellent assessment skills
- Ability to establish and maintain effective working relationships with others and across teams
- Excellent interpersonal skills with the ability to communicate clearly
- Computer literacy including skills in word processing, e-mail, PowerPoint, Excel, and Electronic Medical Records (PS Suites)
- Willingness to participate in ongoing
- Valid Ontario Driver's "G" license, personal auto insurance, clean driving abstract and access to reliable transportation
- Clear and current vulnerable sector police check required as a condition of employment

SOAHAC values diversity and is an equal opportunity employer; however, hiring preference will be given to qualified Indigenous applicants. SOAHAC is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If you require accommodation to apply or if selected to participate in an assessment process, please advise Human Resources.

If you are interested in applying for this position, please forward your cover letter, resume, and names and contact information of 3 professional references (minimum two references from a supervisor or manager) to:

Email: **careers@soahac.on.ca**

Subject Line: **Transitional Case Manager, Owen Sound**

Or mail to: **Anna-Marie Evans
Human Resources Manager
Southwest Ontario Aboriginal Health Access Centre
425 – 427 William Street,
London, ON N6B 3E1**

Closing Date: **August 30, 2019**

Please visit **Southwest Ontario Aboriginal Health Access Centre** online at: www.soahac.on.ca or like us on www.facebook.com/soahac to learn more about us!

We thank all those for applying but only those selected for an interview will be contacted.